



## Patient Participation Group, Datchet Health Centre

**MINUTES OF THE  
PATIENT PARTICIPATION GROUP MEETING  
2 MARCH, 2017  
Datchet Health Centre  
Chair: Michael Shefras**

### Present and Apologies

<b>Michael Shefras MBE - Chair</b>	<b>MS</b>	<b>Present</b>
<b>Ernie Addicott</b>	<b>EA</b>	<b>Apologies</b>
<b>Anita Kapur</b>	<b>AK</b>	<b>Present</b>
<b>Jayne Crampton (Honorary Secretary)</b>		<b>Not Present</b>
<b>Pamela Curry</b>		<b>Not Present</b>
<b>Helen Jenkins</b>		<b>Not Present</b>
<b>Rowena Mignot</b>	<b>RM</b>	<b>Present</b>
<b>Suresh Gogna</b>	<b>SG</b>	<b>Apologies</b>
<b>Vivien Walton</b>	<b>VW</b>	<b>Present</b>
<b>Margaret Holmes Pickering</b>	<b>MHP</b>	<b>Present</b>
<b>Romola Ganguli</b>		<b>Apologies</b>
<b>Elisabeth Hattersley</b>	<b>EH</b>	<b>Present</b>
<b>Patricia James</b>	<b>PJ</b>	<b>Present – Took Notes</b>

<b>Maryrose Simpson (From 1430)</b>	<b>MRs</b>	<b>Practise Manager</b>
<b>Dr Watts</b>		<b>Apologies</b>

Item	Subject
1.	WELCOME AND APOLOGIES
1.1	Marianne Hiley from NHS Windsor, Ascot And Maidenhead CCG who will address the meeting under Agenda Item 5
2,	DHC PARTNER COMMENT
2.1	As noted above Dr. Watts was not able to be present but had sent an e-mail covering the Health Evening subject Cancer.
2A.	MARYROSE COMMENT
2A,1	Members were advised that the Triage appointment was working well and patients were advised that there were appointments available at King Edward VII Hospital in the evenings and weekend.
2A.2	She advised the results of the Friends and Family : Dont Know 3: Extremely Likely 78: Likely 61: Neither likely or Unlikely 12: unlikely 5: and Extremely Unlikely 4 Total 163.
3.	ACTION PLAN MARCH TO OCTOBER 2017
3.1	Action Plan March – October 2017 from the 2016 survey published in March Newsletter would be followed through the year to deliver necessary actions.
4.	DHC PPG HEALTH EVENING
4.1	The annual DHC PPG educational health evening would take place in the Datchet Village Hall on 19 June, 2017 with Cancer in all its forms being the subject.
4.2	It will be led by Dr. Mick Watts Dr Anant Stachdev the cancer lead for Berkshire and Thames Valley Network Cancer lead will be the principal speaker.
5	PPG AWARENESS WEEK COMMENCING MONDAY 19 - FRIDAY 23 JUNE
5.1	The Cancer Health Evening – emphasising the involvement of the PPG
5.2	An in house workshop in the waiting room on either Thursday or Friday on another medical service.
6.	FALLS PREVENTION PROGRAMME – MARIANNE HILEY
6.1	Marianne Hiley is the Care Fund Manager for WAM/CCG. MH gave a very good presentation and left PPG with some very good ideas on how we promote the various aids available. She covered several other initiatives majoring on the Keep Safe and Well Service
6.2	As a first step PPG will work up a small work shop covering Falls in the DHC waiting room held in the downstairs waiting room in the evening 1700 until 1930. PPG would work with Lorraine Parker James from the RBWM

7	MARCH NEWSLETTER
7.1	Had been worked up with the latest iteration circulated just prior to the meeting. To be distributed at the end of w/c 6 March by MRS
8.	NAAP E-BULLETIN
8.1	NAAP e-bulletin was previously circulated to PPG members with the contents noted.
9.	WAM NETWORK AND PATIENTS PANEL
9.1	MS notes of all meetings had previously been circulated. Noted that Connected Share Care had been the subject covered as described in MS notes.
9.3	Privacy conditions had to be in order.
10.	CONFIRM NOTES AND MINUTES OF LAST MEETING
10.1	Both records had been accepted at the time and the minutes had been placed on the DHC Web Page.
11.	ANY OTHER ITEM
11.1	MS complimented on Dr Kalari who had treated him recently. A very caring doctor. He had also had good experiences using Wexham radiology department.  RM had expressed concern about the treatment of a pensioner who after being advised at 2am that she could go home after discussion was allowed to stay until morning. Her pensioner having gone home to bed. <b>MS</b> had asked Frimley Trust to comment. No response yet
12	DATE OF NEXT MEETING
12.1	Date set as Wednesday 26 April, 2017

MS – 5 March, 2017 from PJ notes Friday 3 March